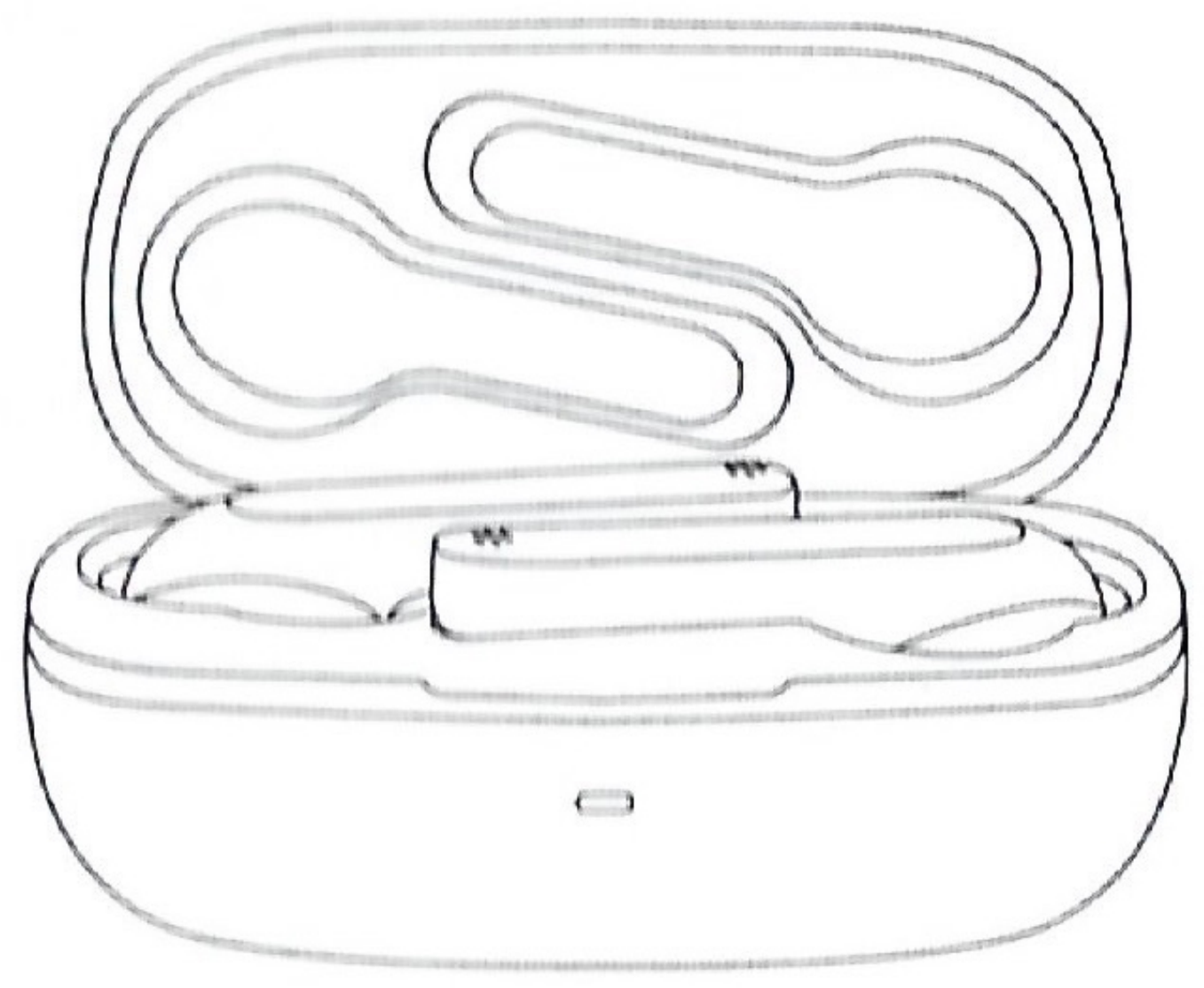
Boltune

USER GUIDE

True Wireless Stereo Earbuds
Model : BT-BH024

Package Contents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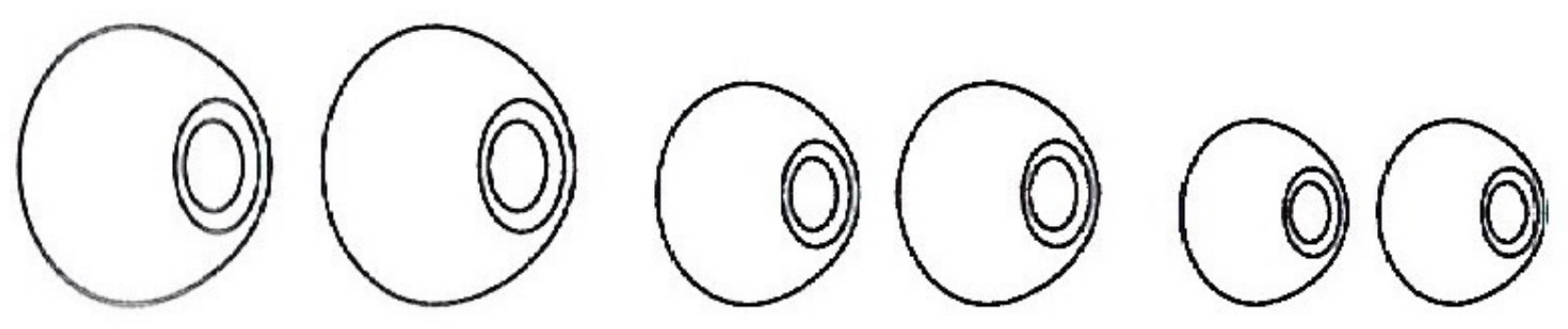
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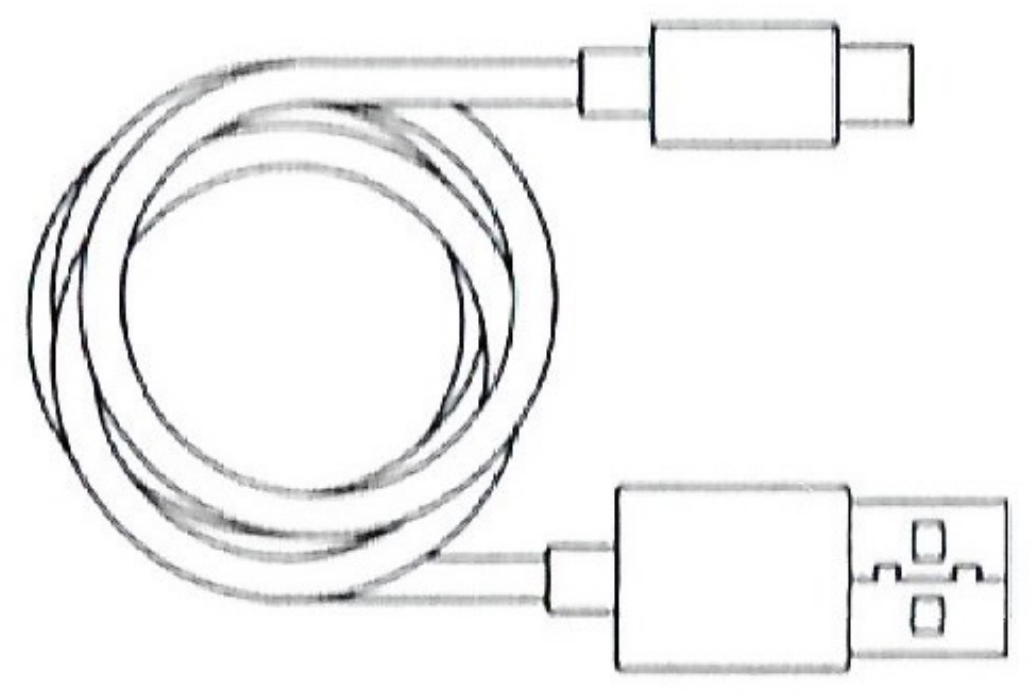
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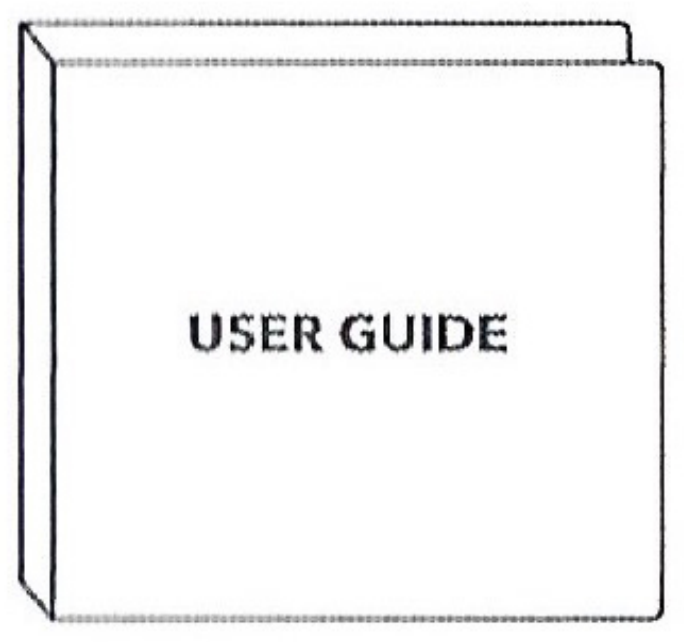

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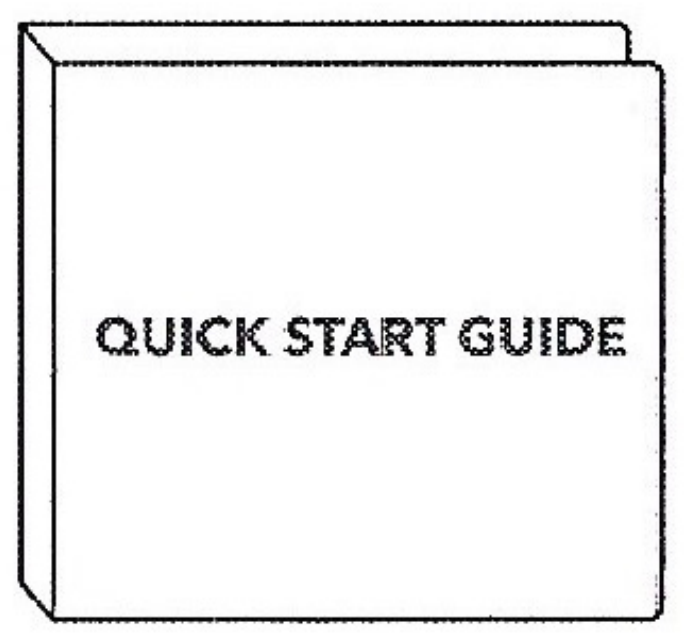
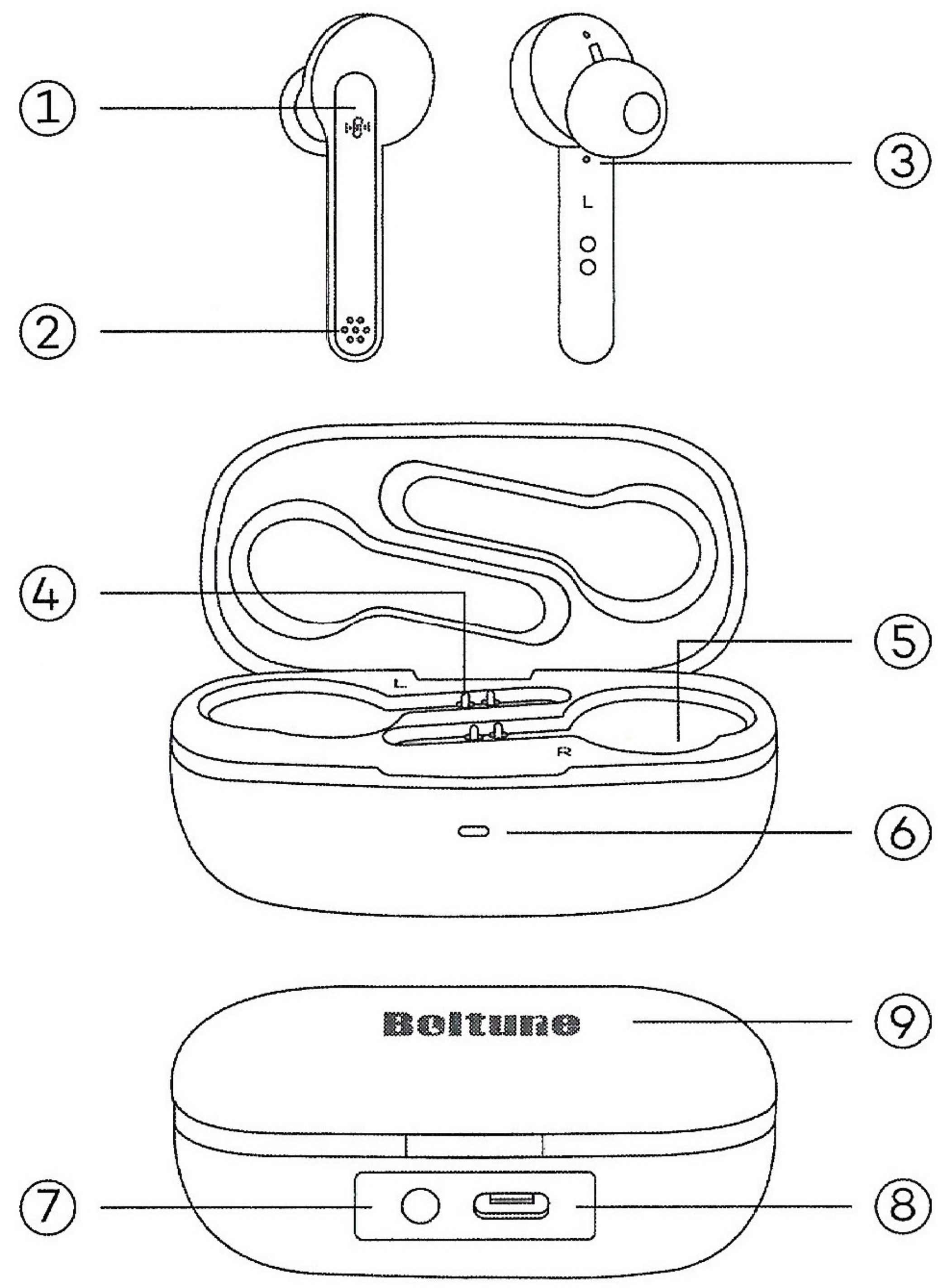


⑤

① Boltune True Wireless Stereo Earbuds (BT-BH024)
② 6 x Ear Tips (two are equipped on the earbuds)
③ 1 x USB-C Charging Cable
④ 1 x User Manual
⑤ 1 x Quick Start Guide

Product Diagram



① Multifunction Touch Control
② Microphone
③ LED Indicator
④ Charging Contacts
⑤ Charging Slot
⑥ Charging Indicator
⑦ Reset Button
⑧ USB-C Charging Port
⑨ Charging Case

Important Safety Instructions

Please read the instructions thoroughly before using this product and retain it for future reference.

Hearing Safety

- Do not wear earbuds with high volume for a long time to avoid damaging your hearing.
- Set the earbuds to low volume before you put them on, then increase the volume gradually as per your preference.
- Do not set volume too high to stay aware of your surroundings.
- Please refer to local laws and regulations if you want to answer phone calls via this device during driving.
- For your safety, avoid distraction from music or phone calls when you are driving or doing other activities with potential dangers.

Warning: Please set the volume to proper level to avoid hearing damages.

Caution

- Do not expose this product to high temperatures.
- Do not immerse the earbuds into water or expose them to humidity for a long time.
- Do not clean the product with detergent containing alcohol, ammonia, benzene or abrasives.
- Avoid dropping.
- Place the earbuds back into the charging case when not in use and keep it away from children and pets to avoid choking hazard.
- Unauthorized disassembly of any parts of this product is forbidden, which may cause fire hazard, warranty voidance, and/or property loss.
- Close attention is needed when using near children.
- Keep the charging case away from water, rain or any other liquid.
- Don't use the product in thunderstorm to avoid malfunction or electric shock.
- Always ask a professional technician or authorized personnel for repair.

⚠

This product contains lithium battery. Never expose it to excessive heat such as direct sunlight or fire to avoid explosion.

Bluetooth Caution

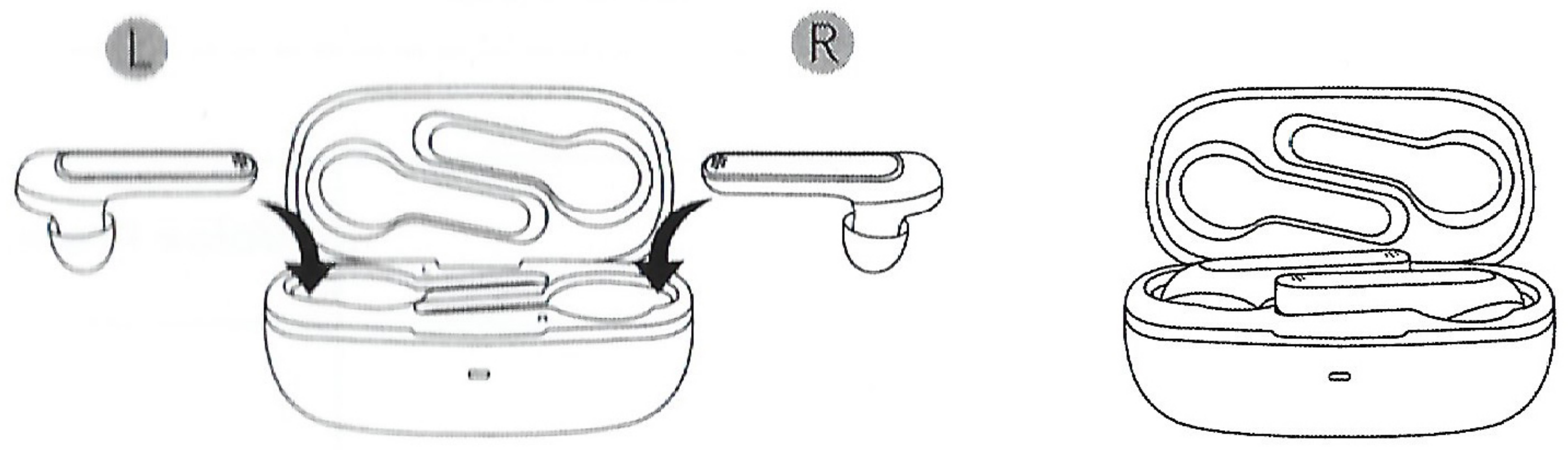
- When the device is connected wirelessly to another device, place the two devices close to each other to achieve their normal functionalities and avoid possible signal interference.
- The maximum effective Bluetooth range is 10 meters (33 feet), which may vary with the environmental circumstances.
- When using a wireless connection, make sure there are no obstacles between the two devices. Obstacles including walls and fences may shorten the effective range.

Using Your Earbuds

Charging

Charging the Earbuds

1. Put the earbuds into the charging case as per the L (left) and R (right) marks.
2. Cover the lid and charging will start automatically.



Note:

- Please fully charge the earbuds when using them for the first time.
- When battery is low, a "Battery low" voice prompt will be heard (if you are wearing the earbuds). Please charge in time or the earbuds will turn off automatically around 10 minutes later.
- Charge the earbuds at least once every 3 months when not using for a long time.

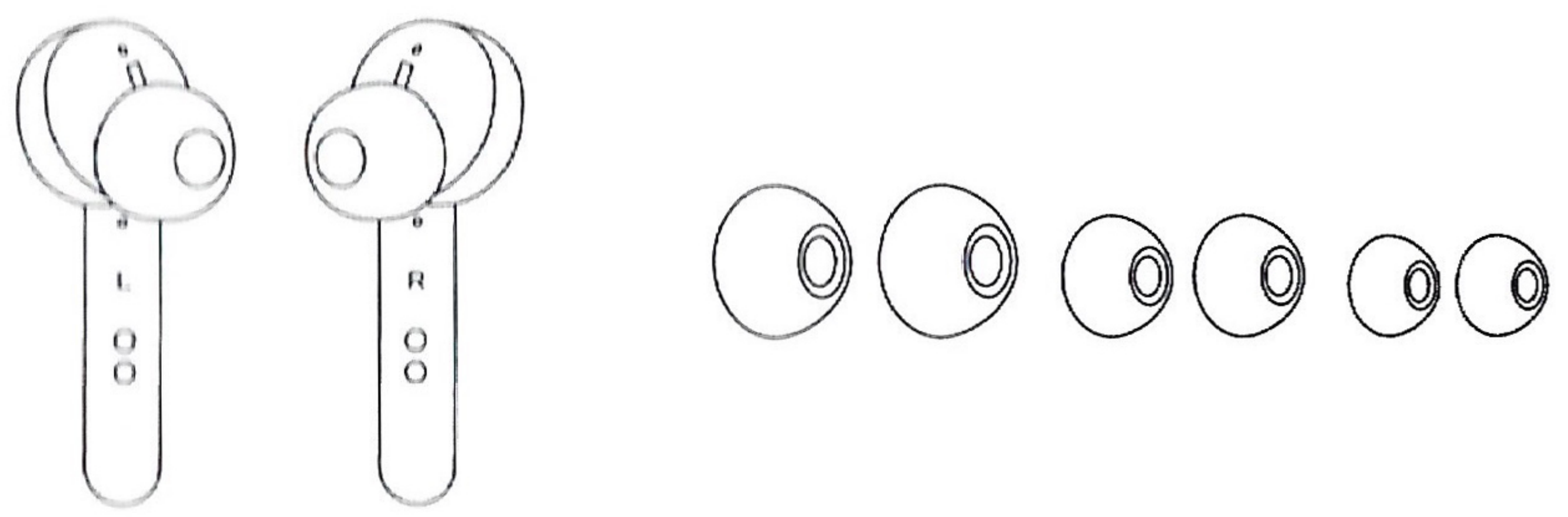
Charging the Charging Case

1. Connect the charging port with any USB charging adapter or active computer USB port.
2. The charging indicator will flash slowly in white, and turn solid white once fully charged.

Wear Your Earbuds

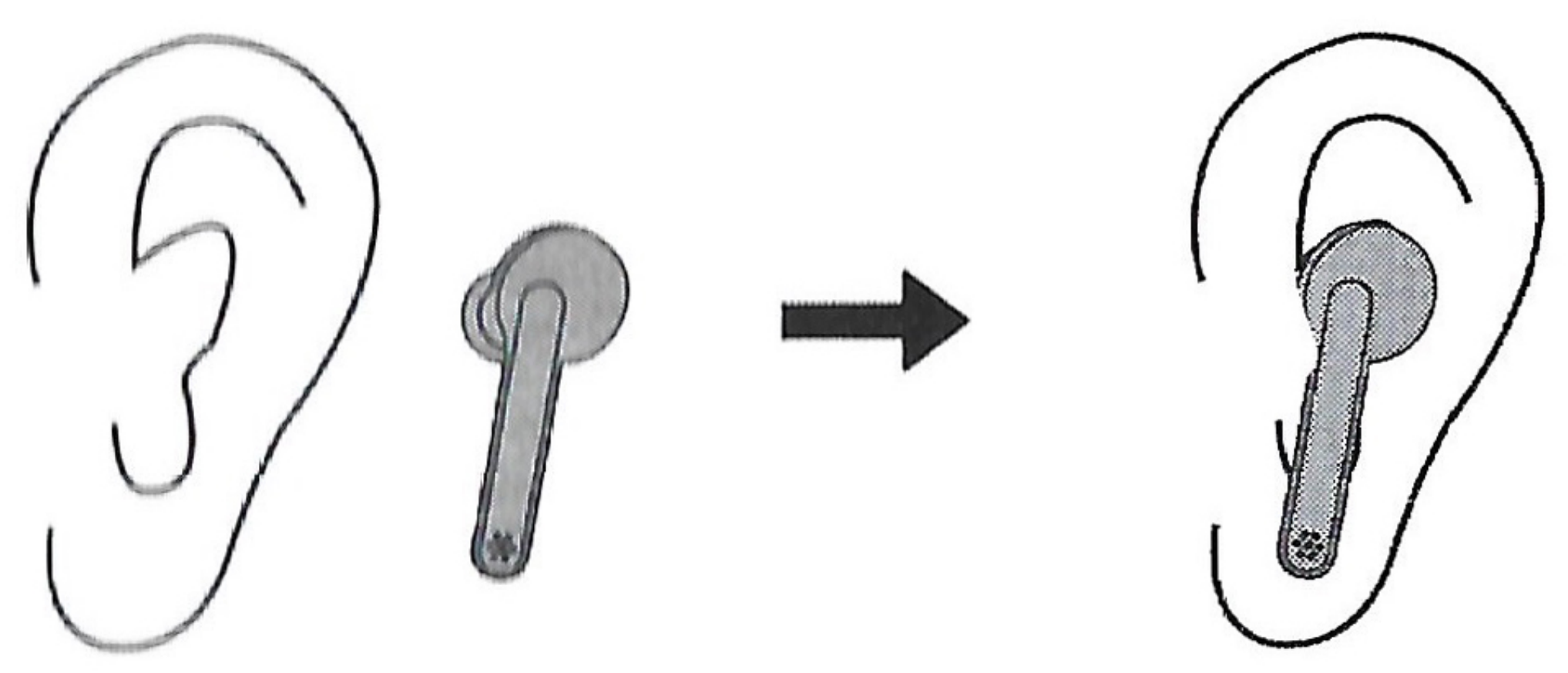
Choose the Right Tips

Ear tips with different sizes are included in the package, try all sizes and choose the ones fitting you best.

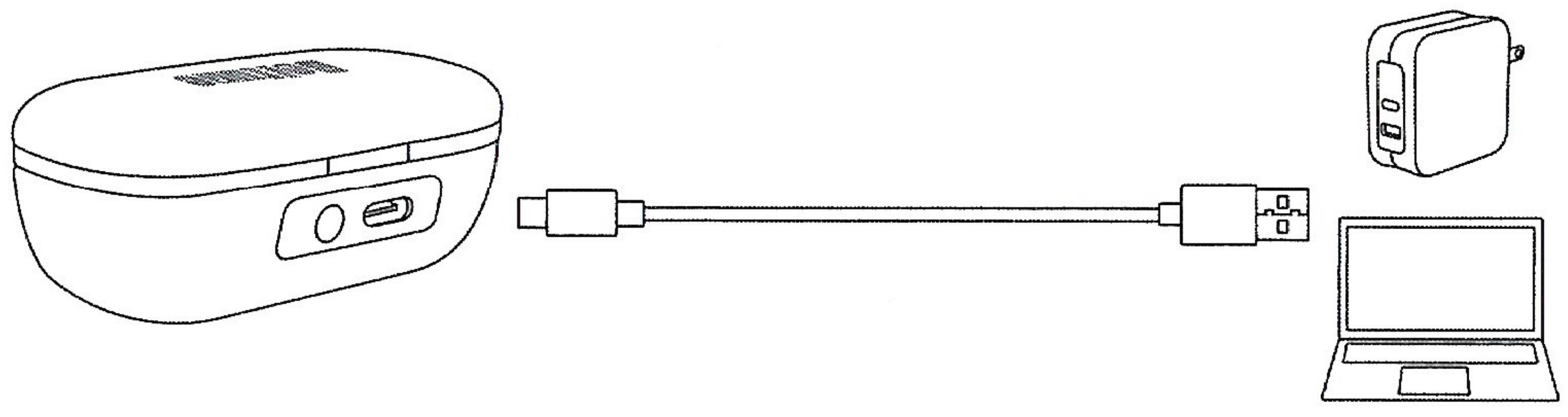


Wear the Earbuds

Please wear the earbuds as shown below.



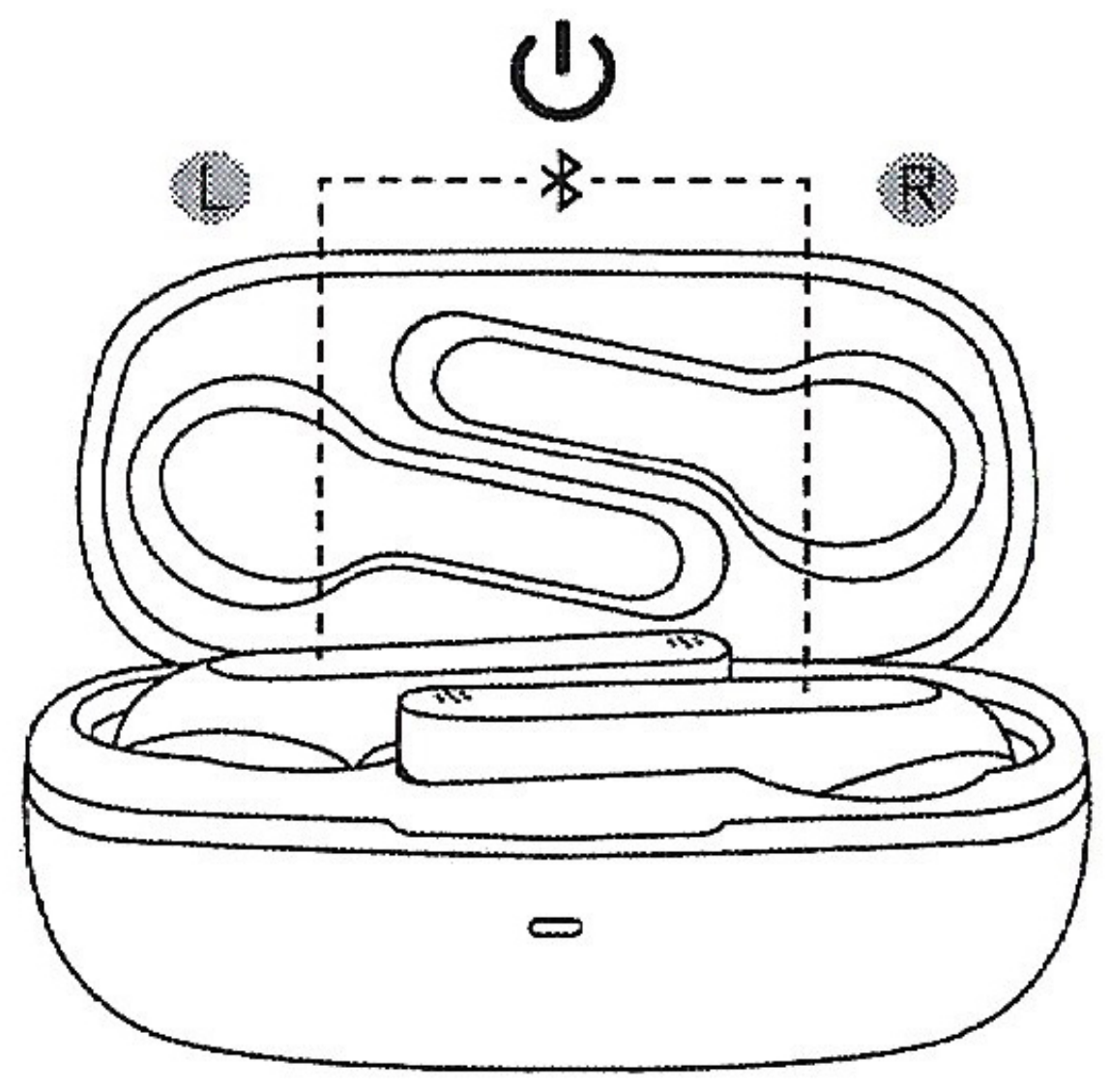
Pictures only for reference.



Note:
- Unplug the charging cable (timely) when fully charged.
- When the battery is low, the charging indicator will flash red once the case is opened.
- Press the Reset Button to check the current battery status.

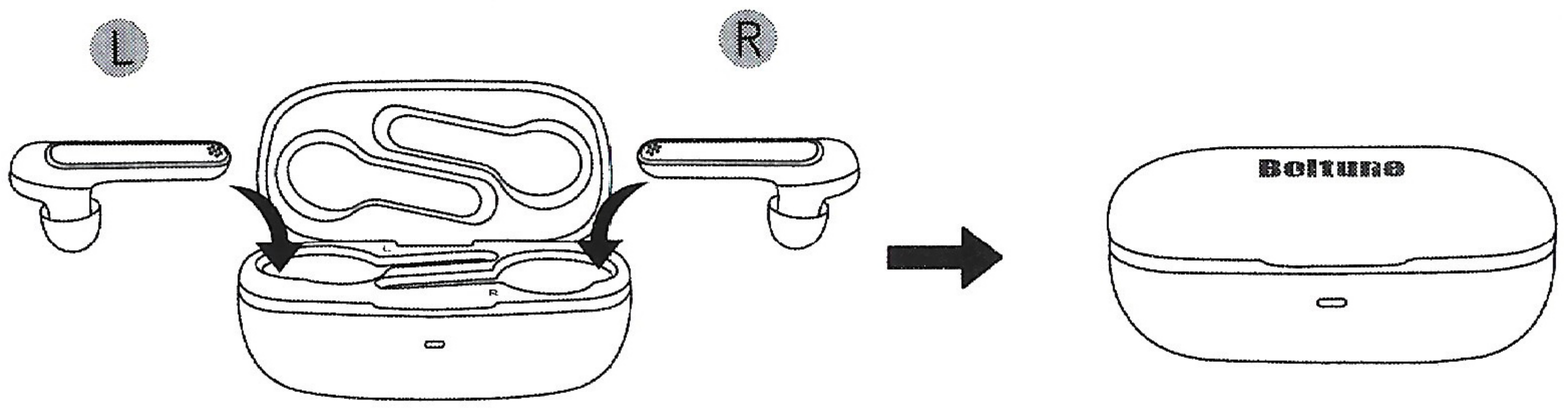
Power On

Uncover the lid and they will power on automatically.



Power Off

Put the earbuds into the charging case and close the lid, they will turn off automatically.



Pairing

- You can use one earbud or both earbuds as per your preference. Please refer to the corresponding pairing instructions.
- Before pairing, please turn off other Bluetooth devices and place the device to be connected close to the earbuds.
- When the earbuds are disconnected from your device for more than 10 minutes, they will turn off automatically.

Couple Earbuds Mode

1. Uncover the lid to turn on the earbuds, they will connect with each other automatically. The LED indicators on both earbuds will flash quickly in white indicating the earbuds are in pairing mode now.
2. Turn on the Bluetooth function on your device and search for nearby devices. Find “Boltune BT-BH024” in the searching results, tap on the name to connect.
3. Once the primary earbud “Boltune BT-BH024” is connected, a window pops up after 2 ~ 10 seconds, requesting to pair the secondary earbud “Boltune BT-BH024 L” with your phone.
4. Tap “Pair” to connect the secondary earbud with your phone. Once paired, you can switch between the primary and secondary earbuds simply by putting the original primary one back into the charging case.

Note
- The pop-up pairing only enables free switching between the primary and secondary earbuds. Unsuccessful pairing will not affect the actual connection between your phone and the earbuds.
- The earbuds can remember the devices paired previously, and will attempt to pair with the last connected device for the first 20 seconds. If re-pairing failed in 20 seconds, the earbuds will enter pairing mode.
- It is not recommended to wear the two earbuds on different people. If needed, please keep the 2 earbuds within 3 meters / 9.8 feet in couple earbuds mode.

Boltune
www.boltune.net

BT-BH024_V1.1_EN
12-17-2019

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EUROPE
E-mail: support@boltune.net
EU Importer: ZBT International Trading GmbH
Address: Halstenbeker Weg 98C, 25462 Rellingen, Deutschland

NORTH AMERICA
E-mail: support@boltune.net

MANUFACTURER
Manufacturer: Shenzhen NearbyExpress Technology Development Co.,Ltd.
Address: 333 Bulong Road, Shenzhen, China, 518129

MADE IN CHINA

Single Earbud Mode

1. Take out one earbud from the charging case, and make sure the other one is placed in the charging case and the lid is covered.
2. It will try to pair with the last paired device first then enter pairing mode with the LED indicators flashing quickly in white.
3. Turn on the Bluetooth function on your device and search for nearby devices. Find “Boltune BT-BH024” (for the right earbud) or “Boltune BT-BH024 L” (for the left earbud) in the searching results, tap on the name to connect.

Note:
If you want to change to couple mode, simply take out the other earbud from the charging case, they will pair with each other automatically.

Clear Pairing List

If you failed to pair your device with the earbuds, please clear the pairing history as instructed below:

1. Uncover the lid.
2. Press and hold the Reset Button on the back of the charging case for 10 seconds until the LED indicators flash white three times.
3. If you have paired your device with the earbuds before, remove "Boltune BT-BH024" and "Boltune BT-BH024 L" from the Bluetooth device list and pair again.
4. Re-pair with your Bluetooth® device as instructed in “Pairing” section.

Note:
If you want to pair the earbuds with another device when you have already paired them with a device, deactivate the Bluetooth function on the paired device or clear "Boltune BT-BH024" and " Boltune BT-BH024 L" from its Bluetooth list. Restore the earbuds to factory settings as instructed above if pairing failed.

Operation and Functions

Function	Operation	Voice Prompt
Play / Pause	Put on / take off the earbuds	/
Volume +	Tap and hold the Touch Control on the right earbud for more than 3 seconds	Toots when highest setting is reached
Volume -	Tap and hold the Touch Control on the left earbud for more than 3 seconds	/
Next Track	Tap the Touch Control on the right earbud twice	/
Previous Track	Tap the Touch Control on the left earbud twice	/
Answer Phone Call	• Tap the Touch Control on either of the earbuds once • Put on either of the earbuds	/
Hang Up Phone Call	Tap the Touch Control on either of the earbuds twice	/
Decline an Incoming Call	Tap and hold the Touch Control on either of the earbuds for 2 seconds	Call rejected
Turn On / Off Voice Control	Tap and hold the Touch Control on either of the earbuds for 2 seconds until a beep is heard	Toot
Clear Pairing List	Refer to the “Clear Pairing List” section	/
Go into Pairing Mode	Refer to the “Pairing” section	Pairing
Successfully paired with your device	/	Connected
Bluetooth out of Range / Failed to pairwith your device	/	Disconnected

Note:
The Multifunction Touch Control is available only when you are wearing the earbuds.

Cleaning and Maintenance

1. Clean the earbuds and the charging case on a regular basis.
2. Use dry and soft cotton cloth to wipe the unit.
3. Keep away from sharp objects to avoid scratches.
4. Put the unit in a dry and shady place if it is to be idle for a long time.
5. Do not clean the product with detergent or chemicals.

Note: Do not insert anything into the product.

Troubleshooting

No.	Problem	Solution
1	Failed to turn on the earbuds	Earbuds low battery, please charge them
2	Failed to charge the earbuds	• Place the earbuds into the charging case properly • Make sure the charging case is fully charged
3	Can't charge the charging case	Make sure the charging cable is intact and plugged in properly
4	Can't find "Boltune BT-BH024" in the Bluetooth device list	The earbuds reconnected with previously paired device automatically: • Deactivate the Bluetooth function of previously paired device or clear "Boltune BT-BH024" from its Bluetooth device list, and then search again • Put the device to be connected and the earbuds within 10 meters / 33 feet
5	Failed to pair the earbuds with your device	• Turn on the device and activate its Bluetooth function before pairing • Bring the earbuds into pairing mode as instructed in the "Pairing" section
6	No sound in one of the earbuds in couple earbuds mode	Place both earbuds back to the charging case then take them out, they will pair with each other automatically. If pairing failed, restore them back to the factory settings as instructed in the "Restore to Factory Settings" section
7	Poor sound quality	• Wear the earbuds properly and keep them close to each other. • Place the connected device close to the earbuds or remove the obstacles between them • Clear the debris on the earbuds
8	Unstable connection	• Keep the earbuds and your Bluetooth device within 10 meters / 33 feet • The effective distance may shorten with obstacles in the way • Turn off other Bluetooth devices to decrease the interference
9	Can't hear the other party during a phone call	Set the volume to higher level
10	The other party can't hear your voice during a phone call	Free the built-in microphone of any covers
11	Multifunction Touch control of the earbuds is unresponsive	Place the two earbuds into the charging case and cover the lid, disconnect the Bluetooth connection. Uncover the lid to turn on the earbuds and pair again.

Warranty and Service

If any problems occur, please contact the Boltune Customer Care Centre in your country via the contact information listed in this User Guide.

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NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

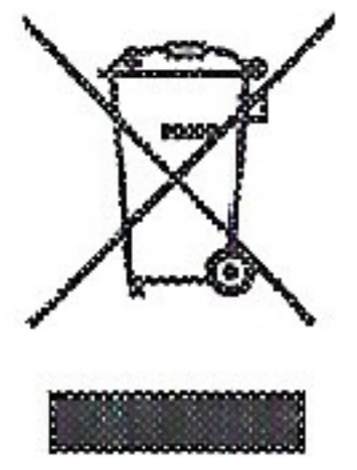
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.



WEEE Compliance

Correct Disposal of This Product (Waste Electrical & Electronic Equipment)
(Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.